



General Gate Access Information

How to Get in the Gate with your New Vehicle Sticker:

Each Leaseholder will get a white numbered vehicle sticker just for you and your car. Please take care of it; these stickers have chips inside and it does cost for a replacement. Do not bend them!

Place the sticker vertically on the inside driver's side window. Do not apply over tint as this may interfere with the chip reading.

Drive SLOWLY up to the callbox as the sticker reader is located on top of the callbox. Wait for it to flash blue as it scans your sticker, and then after a few seconds, the gate will open. Please don't rush in and up to the gate. *Take your time and allow for the reader to do its job.*

If you get a new car, you need a new sticker. Peeled stickers break the chip and are ineffective. Replacements are \$50.00 each.

If you have a guest, tell them to drive slowly to the callbox.

From there, they can search for your name, find it by last name and call your cell.

OR you can give them your 3-digit directory code which automatically calls you (so they don't have to page through to find your name).

Your cell phone rings, you dial 9 to let them in. We suggest holding the 9 for a second as it must be able to register. You should hear a beep as the gate opens and then it will hang up.

If you are having trouble with any part of the gate access, let us know. We do not want you to get frustrated. It is a wonderful amenity, and we want you to feel comfortable using it.

Remember, we are here to help.

Tell Guests/Deliveries NEVER to Enter through the Exit Gates

YOU will be fined as this is dangerous to exiting vehicles, the gate, the car and of course the driver. We have cameras on the gates at all times!